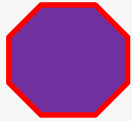


How to Connect to Woof Woof Wifi??




Before you can connect to the network you MUST have an antivirus installed and updated. (Install before coming on campus)



- Open your wireless connection and connect to Woof Woof Wifi.
- Open a web browser to begin the registration process.
- You should automatically be directed to the registration page.

* If the page doesn't show up..? Clear your Cookies/Cache [Click here](#) [How to clear your Cache](#)



- Click **Start** in order to register your computer or mobile device. Fill out the fields. 
- Click the **Download** button at the bottom of the page and install the Bradford Persistent Agent application.
- **Username** is the first part of your email address before @agnesscott.edu **Password** is the same as your *email, ascagnes & Moodle*.




- Bradford will run and check to see if your device has an updated antivirus installed.
- After Bradford scans your device and confirms success, close and reopen your browser. You are now connected to WOOF WOOF!

*You may need to reboot your computer if not connected automatically after success confirmation.



Troubleshooting...(Something went wrong)

Remediation: Your computer does not have one of the approved antivirus programs installed, and/or it does not have up-to-date antivirus definitions. 



Do

- Verify you have an antivirus installed
- Verify the antivirus definitions are up to date
* Commonly found under settings, then select Update

- Restart your computer
Contact the help desk:
itshelp@agnesscott.edu
404-471-5487



Don't

- Don't connect to Guest Net
- Don't believe that Mac's cannot get viruses
(Mac's must have an antivirus to connect to the network)